



DHCS 2008 Annual Quality Conference  
Quality Care Coordination:  
*Putting the Pieces Together*

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## 2008 QUALITY AWARDS

Presented on March 24, 2008

### HEDIS Awards

For *outstanding performance* in the California Department of Health Care Services 2007 Healthcare Effectiveness Data Information Set (HEDIS) measures for Medi-Cal Managed Care:

- Gold Quality Award – Central Coast Alliance for Health (Monterey and Santa Cruz Counties)
- Gold Quality Award – San Francisco Health Plan (San Francisco County)
- Silver Quality Award – CalOptima (Orange County)
- Silver Quality Award – Health Net Community Solutions (Fresno County)
- Bronze Quality Award – Molina Healthcare of California (San Diego County)
- Bronze Quality Award – Santa Clara Family Health Plan (Santa Clara County)
- Honorable Mention Quality Award – CenCal Health Plan (Santa Barbara County)

For *most improved performance* from 2005 to 2007 in the California Department of Health Care Services 2007 Healthcare Effectiveness Data Information Set (HEDIS) measures for Medi-Cal Managed Care:

- Health Net Community Solutions (Sacramento County)

### CAHPS Awards

For *outstanding performance* in the California Department of Health Care Services 2007 Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey for Medi-Cal Managed Care:

- Gold Quality Award – Kaiser Foundation Health Plan (Sacramento County)
- Gold Quality Award – Kaiser Foundation Health Plan (San Diego County)
- Silver Quality Award – Central Coast Alliance for Health (Monterey and Santa Cruz Counties)
- Bronze Quality Award – Health Plan of San Mateo (San Mateo County)
- Bronze Quality Award – Blue Cross of California Partnership Plan (Tulare County)
- Bronze Quality Award – Santa Clara Family Health Plan (Santa Clara County)
- Honorable Mention Quality Award – Partnership Health Plan of California (Napa, Solano & Yolo Counties)

For *most improved performance* from 2004 to 2007 in the California Department of Health Care Services Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey for Medi-Cal Managed Care:

- Inland Empire Health Plan (Riverside & San Bernardino Counties)

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**2008 QUALITY AWARDS (continued)**

Facility Site and Medical Record Review Awards

For *outstanding performance* in the California Department of Health Care Services 2007 Facility Site and Medical Record Reviews for Medi-Cal Managed Care:

- Gold Quality Award – CenCal Health Plan (Santa Barbara County)

For *most improved performance* in the California Department of Health Care Services 2007 Facility site and Medical Record Reviews for Medi-Cal Managed Care:

- L.A. Care Health Plan (Los Angeles County)

Special Acknowledgement Quality Awards

For *outstanding contribution to quality improvement* in Medi-Cal Managed Care as a Master Trainer in Facility Site and Medical Record Reviews:

- Dulce Fernandez, RN, L.A. Care Health Plan
- Sallie Negin, RN, Blue Cross of California Partnership Plan
- Carol Spencer, RN, Health Net Community Solutions
- Jo Weatherman, RN, Care 1<sup>st</sup> Health Plan

In appreciation for *outstanding service and support* to Medi-Cal Managed Care plan members in 2007 in partnership with the MMCD Office of the Ombudsman:

- Inland Empire Health Plan (Riverside & San Bernardino Counties)

